

# IKKA Europe Privacy Policy

This privacy policy explains how IKKA Europe collects and processes personal data. We collect personal data from you when you use our website to register for an event, when you become a member, or when you make an order through our website. IKKA Europe is a foundation registered in the Netherlands.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
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## What data do we collect?

IKKA Europe collects the following data:

- Your name, email address, postal address, phone number, school name, and payment information.
- Instructor's name and school/club name

## How do we collect your data?

You directly provide IKKA Europe with most of the data we collect. We collect data and process data when you:

- Register for an IKKA Europe event online or place an order for any of our products or services;
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email;
- Complete a membership application;
- Apply for a rank certification

## How will we use your data?

IKKA Europe collects your data so that we can:

- Process your order or manage your registration. We have a legitimate interest in carrying out this processing in order to ensure that we can fulfil your order, and in order to ensure that events can be run smoothly.
- Email you with information about upcoming events. Our legal basis for processing this information is your consent. You have the right to withdraw consent to marketing communications at any time.

IKKA Europe will not share your data with any third party service providers without your consent.

When IKKA Europe processes your order / registration, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

# IKKA Europe Privacy Policy

## How do we store your data?

IKKA Europe securely stores your data on devices controlled by IKKA office holders.

IKKA Europe will keep your registration and order data for 7 years. Once this time period has expired, we will delete your data by deleting the relevant rows for our registration, orders and memberships data bases.

## Marketing

IKKA Europe would like to send you information about IKKA Europe events and services. If you have agreed to receive marketing, you may always opt out at a later date.

## What are your data protection rights?

IKKA Europe would like to make sure you are fully aware of all of your data subject rights. Every user is entitled to the following:

The right to access - You have the right to request IKKA Europe for copies of your personal data. We may charge you a small fee for this service.

The right to rectification - You have the right to request that IKKA Europe correct any information you believe is inaccurate. You also have the right to request IKKA Europe to complete information you believe is incomplete.

The right to erasure - You have the right to request that IKKA Europe erase your personal data.

The right to restrict processing - You have the right to request that IKKA Europe restrict the processing of your personal data, under certain conditions.

The right to object to processing - You have the right to object to IKKA Europe's processing of your personal data, under certain conditions.

The right to data portability - You have the right to request that IKKA Europe transfer the data that we have collected to another organization, or directly to you, under certain conditions.

The right to withdraw consent – Where we rely on your consent to process data (such as to send you marketing communications) you have the right to withdraw your consent at any time.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: [info@ikka-europe.com](mailto:info@ikka-europe.com)

## Privacy policies of other websites

The IKKA Europe website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

## Changes to our privacy policy

IKKA Europe keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 7<sup>th</sup> May 2024.

## How to contact us

If you have any questions about IKKA Europe's privacy policy, the data we hold about you, or you would like to exercise one of your data subject rights, please do not hesitate to contact us at [info@ikka-europe.com](mailto:info@ikka-europe.com).

# IKKA Europe Privacy Policy

## How to contact the appropriate authority

Should you wish to report a complaint or if you feel that IKKA Europe has not addressed your concern in a satisfactory manner, you have the right to contact your local data protection authority.